

**Bella Terra Community Association c/o
Custom Property Management, Inc.
2328 S. Congress Avenue, Suite 2A
West Palm Beach, Florida 33406
Linda Ruff, LCAM
(561) 422-1748 Office
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November 2, 2010

M&M Asphalt Maintenance, Inc.
1302 S. J Street
Lake Worth, FL 33460

Amy,

Thanks for the invoice; I have submitted the check request.

You know, having no knowledge of Speed Humps, this was quite a learning experience for me. Beginning with my initial contact with Neil to the end result today, I have to say, this has been an easy task for me to get completed on behalf of Bella Terra.

Neil was very informative and helpful with my questions and discussions about the speed humps. I was a little worried how this would all come together today, I even asked if he would be stopping by. I'm happy to report, this entire removal and installation progressed today without a hitch!

Your crew was very professional and did a great job! They answered all the questions I had and kept me informed while they were on site. They made sure I knew when they had finished and that they were leaving the property so I could secure my gates. Please let their supervisor know how pleased we were so they can be given recognition for a job well done!

Thanks very much and I will definitely keep M & M in my contacts for any future needs we may have.

Regards,

Linda Ruff